N-able Technologies® and Intel Extend Integration Efforts to Support New Intel® Centrino® 2 with vPro™ Technology for Mobile Computing

Press Release

Industry leader
announces support for
Intel Centrino 2 with
vPro technology;
completes N-central
software integration
with Intel vPro
technology for
desktops.

Press Contact:

Bryan O'Connor Vice-President, Marketing N-able Technologies 1-877-655-4689 x 363 boconnor@n-able.com Ottawa, Canada – July 15, 2008 – Strengthening its technology collaboration with Intel Corporation, N-able Technologies®, the preferred supplier of remote monitoring and management software and specialized business support services for managed service providers (MSPs), today announced the immediate interoperability and future integration of its award-winning N-central® managed services software with the new Intel® Centrino® 2 with vPro™ technology. In addition, N-able and Intel are pleased to announce more comprehensive integration of N-central and Intel vPro technology for desktops.

According to Gavin Garbutt, president & CEO of N-able Technologies, the ongoing collaboration between the two companies combined with Intel's recent introduction of Centrino 2 with vPro technology signals the longstanding impact managed services and mobility are having on the IT industry as a whole.

"Mobile computing is the future of IT, and Intel's vPro technology embeds remote management at the core of the IT industry," says Garbutt. "When Intel vPro technology is combined with N-central, service providers gain the ability to remotely monitor and manage desktops and notebooks regardless of location, power state or how they are connected to the network. It's this type of innovation and value proposition that MSPs and service providers will use to differentiate themselves and extend their services capabilities beyond the basics."

Joe Ambrosole, owner of VISN, a successful MSP located in Staten Island, New York, agrees. He says "the efficiencies and value gained by using N-central and vPro together have really proved invaluable to us. Prior to working with N-able and Intel, if we encountered a situation where a computer was turned off or was inoperable for any reason, we couldn't work on it remotely and would have to send out a technician. Now, we can manage our clients' notebooks and desktops remotely, regardless of their power state – which not only saves us time and money, but it increases our customer service levels dramatically."

"Intel's Centrino 2 with vPro technology is setting a new standard of excellence for mobile computing by offering service providers with the next level of mobile security and manageability," says Erik Reid, director of mobile platforms marketing at Intel. "The interoperability and integration between N-central and Intel's Centrino 2 with vPro technology brings forward significant advancements in remote monitoring and management, and collaboratively make it easier and more cost-effective for our customers to service end users remotely."

A new version of N-central that is integrated with Intel Centrino 2 with vPro technology will be released in early Q4 2008. The two products are interoperable today and may be purchased separately.

For more information about N-able, visit <u>www.n-able.com</u> or call 1-877-655-4689.



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About N-able Technologies

N-able Technologies is the preferred global supplier of remote monitoring and management technology and business transformation services for managed service providers. N-able's proven platforms offer the right combination of technology, people and processes, which help IT service providers to deliver highly profitable managed services to small and medium-sized businesses. N-able maintains operations in North America, the U.K., Asia-Pacific and Australia. www.n-able.com