95% compliance

ratio for devices after implementing cloud-based management.[1]

Remote Management Technology Modernizes a Digital Workplace

The FCC Group is a world leader in citizen services, present in the environmental services, integral water cycle management, infrastructure, cement, and real estate management sectors. FCC's fleet of 13,000 devices had remote management capabilities, but only when they were connected to FCC's network infrastructure. This made deployment and management of support services difficult, requiring field technicians to travel to user locations and causing costly downtime. The company worked with IT consultant Inetum to design and implement a cloud-based Intel® Endpoint Management Assistant solution to complement its existing Intel vPro® devices. The new platform enables remote management of unattended devices in industrial settings, resulting in reduced downtime, improved sustainability, enhanced compliance, and significant cost savings.

"Intel vPro enables remote management of [unattended] devices without the need for on-site personnel, enhancing sustainability and safety in these industrial settings. Cloud-based management solutions offer efficiency and ease, allowing us to deploy and manage our platform more effectively."

Claudio Escudero, Digital Workplace & Service Desk Manager, FCC

Products and Solutions
Intel vPro® Platform
Intel® Endpoint Management Assistant

Industry
Environmental Services

Organization Size
10,001+

Country
Spain

Partners
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