Current

intel

90% faster

issue resolution for IT with and nearly 60% reduction in deskside support tickets.[1]

"Intel EMA is a powerful tool that allows our team to troubleshoot and solve end-user IT issues, reduces our cost and time to do so, and is more secure. It gives me peace of mind and the functionality to support our users. It's a win-win for all of us."

Naresh Kopparapu, Director, Information Technology Services, Current

Supporting a Hybrid Workforce with Remote Manageability

Current, a leading global provider of sustainable advanced lighting and intelligent controls, was seeking an enterprise-level remote endpoint management tool to support its hybrid workforce. After Tata Consultancy Services and Intel partnered to run a successful proof of concept, the teams configured Intel® Endpoint Management Assistant (Intel® EMA) to meet stringent requirements and guidelines from the Current security and legal teams. Once Intel EMA was installed, Current saw a bevy of benefits, including fast device migration, reduced need for third-party tech support, and rapid resolution of issues, which generated significant cost savings. Current eventually plans to procure additional Intel vPro® devices to leverage the out-of-band capabilities of Intel® Active Management Technology fully.

Products and Solutions
Intel vPro®
Intel® Active Management Technology
Intel® Endpoint Management Assistant

Industry
Appliances, Electrical, & Manufacturing

Organization Size
1,001-5,000

Country
United States

Partners
Tata Consultancy Services

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Case Study