



# Product Change Notification

## 111895 - 00

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# Product Change Notification

**Change Notification #:** 111895 - 00  
**Change Title:** Intel® On-site Repair for Servers  
PCN 111895-00, Product Discontinuance  
End of Life  
**Date of Publication:** November 27, 2012

## Key Characteristics of the Change:

Product Discontinuance

## Forecasted Key Milestones:

<b>Product Discontinuance Program Support Begins:</b>	Nov 27, 2012
<b>Last Product Discontinuance Order Date:</b>	Jan 19, 2013
<b>Orders are Non-Cancelable and Non-Returnable After:</b>	Jan 19, 2013
<b>Last Product Discontinuance Shipment Date:</b>	Jan 19, 2013
<b>Last Product Return Date:</b>	Jan 19, 2013

## Description of Change to the Customer:

Intel is announcing the discontinuance of Intel® On-site Repair for Servers. This service will no longer be available for purchase after January 19, 2013.

1. This product discontinuance notification is effective November 27, 2012.
2. All orders are non-cancelable and non-returnable as of January 19, 2013.
3. Final purchase orders for the affected services must be placed by January 19, 2013 (Final Day to Place Orders).  
\*\*Distributors will have from now until January 19, 2013 to complete all sales. Resellers will have 30 days to register all sales made prior to January 19, 2013 and will need to complete all registrations by February 19, 2013. All service warranties (On-Site Repair for Servers) purchased before January 19, 2013 and registered by February 19, 2013 will be honored for the life of the service warranty contract. (3 years from the date of purchase for On-site Repair).
4. The final service to be purchased must specify a customer request date (CRD) no later than January 19, 2013 (Final Day to Take Delivery of Orders).

Final purchase orders are non-cancelable and non-returnable, notwithstanding any conflicting terms in our quotes, purchase order acknowledgment or Distributor agreements.

## Customer Impact of Change and Recommended Action:

Please determine your remaining demand for this service and/or evaluate additional sources (if applicable). Place final orders before January 19, 2013.

Customers who have this service deployed can still receive support through Intel Customer Support.

**Products Affected / Intel Ordering Codes:**

<b>MM#</b>	<b>Intel Product Code</b>	<b>Description</b>	<b>Type</b>
916901	SVCORUPSY	Single Processor System On-Site Repair, Next Business Day	OSR
916902	SVCORDPSY	Dual Processor System On-Site Repair, Next Business Day	OSR
916903	SVCORMFSY	Intel® Modular Server System On-Site Repair, Next Business Day	OSR
923114	SVCORHWSY	Intel® Server System H2000 On-Site Repair, Next Business Day	OSR
914894	SVCORMPSY	Four Processor Intel® Server System On-Site Repair, Next Business Day	OSR

**PCN Revision History:**

**Date of Revision:**

November 27, 2012

**Revision Number:**

00

**Reason:**

Originally Published PCN