



*This Technical Advisory describes an issue which may or may not affect the customer's product*

# Intel Technical Advisory

TA-1091-01

5200 NE Elam Young Parkway  
Hillsboro, OR 97124

July 10, 2015

## Customer will encounter Hyper-V and VMWare installation issues when using BIOS R03.02.0002.

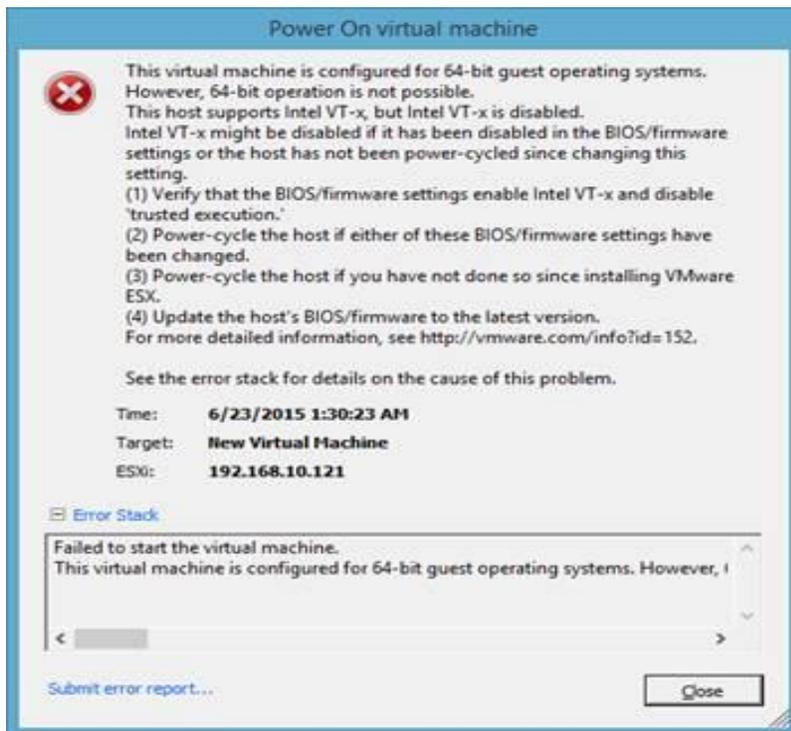
### Products Affected:

<b>Product Name</b>	<b>Product Code</b>	<b>MM#</b>	
Intel® Server Board	BBS1200V3RPL	942028	934311
Intel® Server Board	DBS1200V3RPL	942029	934312
Intel® Server Board	BBS1200V3RPS	942030	934313
Intel® Server Board	DBS1200V3RPS	942031	934314
Intel® Server Board	BBS1200V3RPO	942032	934315
Intel® Server Board	DBS1200V3RPO	942033	934316
Intel® Server Board	BBS1200V3RPM	942034	934317
Intel® Server Board	DBS1200V3RPM	942037	934318
Intel® Server System	R1304RPSSFBN	942044	934319
Intel® Server System	R1304RPOSHBN	942043	934322
Intel® Server System	R1304RPMSHOR	942045	934324
Intel® Server System	R1208RPMSHOR	942046	934323
Intel® Server System	P4308RPLSHDR	942047	934320

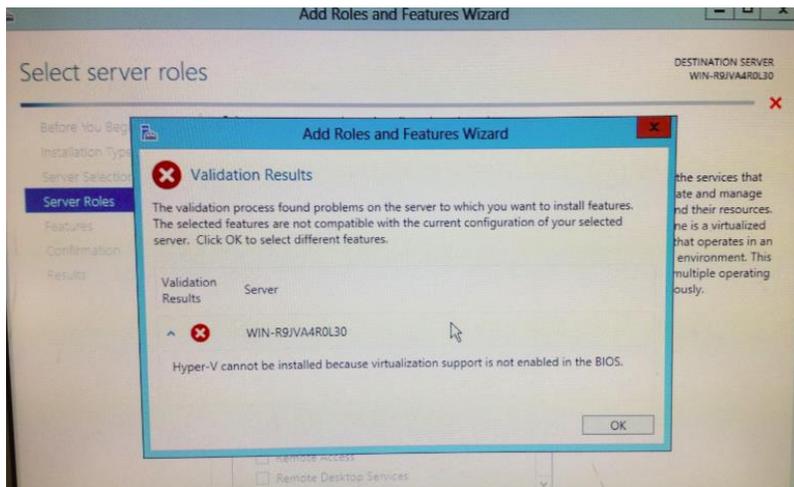
### Description:

Customers will encounter an issue that they fail to install Hyper-V and VMware after upgrading BIOS to R03.02.0002. Please find the screen shot of the error below:

- Picture 2-1: Vmware



● Picture 2-2: Hyper-V



This BIOS was withdrawn from Intel website. The new BIOS R03.02.0003 has fixed this issue and it is available on website: <https://downloadcenter.intel.com/product/77870/Intel-Server-Board-S1200RP>

#### Root Cause:

It is a BIOS bug due to the code change.

#### Corrective Action / Resolution:

Intel has withdrawn BIOS R03.02.0002 from Intel website. BIOS R03.02.0003 has fixed this issue and it is available on website.

## Intel Recommendations:

Intel recommends upgrading BIOS to R03.02.0003.

Please contact your Intel Sales Representative if you require more specific information about this issue.

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